DIGITIZE YOUR SALES & SERVICE ENTERPRISE!

- Digital business processes cut wasted time, improve accuracy, and enhance customer service.

- Streamline your entire enterprise - back office, mobile, and invoicing all run on a paperless system for maximum efficiency.

- Empower your technicians with real-time mobile job processing tools.

- In-depth business reporting gives you unparalleled access to key data to optimize your business practices.
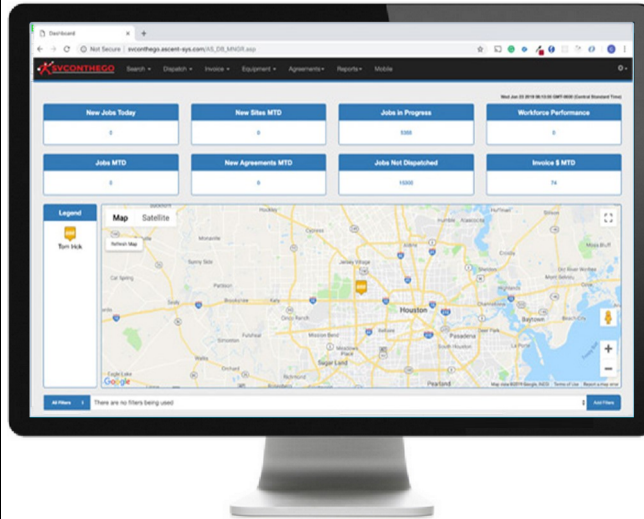
ENTERPRISE

SVCONTHEGO is the premiere cloud software solution that is optimized for the specific needs of services enterprises right out of the box.

BACK OFFICE

Optimize your back office operations with **SVCONHEGO**. Process and manage contracts, service jobs, invoicing, and equipment information with improved accuracy & efficiency.

WORKFLOWS

Paperless workflow tools have been optimized for all job types. Whether the job is a break-fix, PM, or warranty call, everyone will have all the critical job and equipment data at their finger-tips. Save time and money by eliminating workflow interruptions.

Technology is the name of the game for continued service industry success. Stacks of paper and manual processes are no longer viable options for service operators. Going digital is the most important choice sales and service enterprises can make. High performance sales and service enterprises utilize paperless, mobile technology to better serve their most valuable assets — their field technicians and customers — while maximizing operational efficiency and profitability.

SVCONTHEGO is the only cloud-based business software on the market that is backed by 30 years of in the trenches expertise with service operators. Are you ready to experience the **SVCONTHEGO** difference?

TURNKEY SOLUTION THAT GETS EVERYONE ON THE SAME PAGE

- Customer Service
- Invoicing
- Work Flows
- Service History
- SVC Contracts
- Equipment & Warranty

- SLA Agreements
- PM Automation
- Alerts
- Document Storage
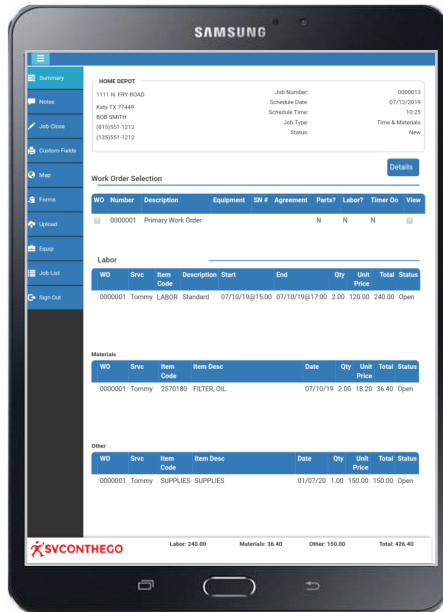- Analytics
- Mobile Tools & Payments

MOBILE

With **SVCONTHEGO**, your mobile workforce will have the confidence knowing they have the right tool get the job processed. Techs have instant access to all the details and will have confidence transacting business for every job type: break fix, installs, preventive maintenance, inspections and warranty.

ECT Technology

Connect your **SVCONTHEGO** business optimization software to your Acumatica Cloud ERP system via our proprietary Enterprise Connection Tool. We set up a direct connection that updates invoices in your accounting system after jobs are completed in the field.
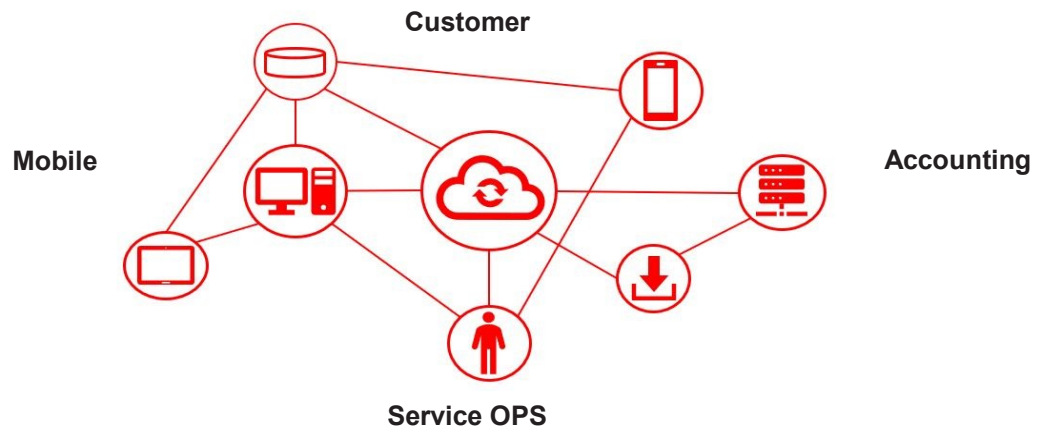
For more information, please contact us at:

optimize@svconthego.com

MOBILE SOFTWARE FOR EVERY SERVICE TASK

- Equipment details with specific specifications and configurations.

- Call takers can accurately identify, edit, and add new customer information during dispatch process.

- The mobile user interface is designed for ease of use and functionality. It has been vetted by service technicians for over 15 years.

- Mobile techs have complete access to service job history, parts records, PM material requirements, and all supporting documentation.

- Transactional flexibility sets our solution apart from the competition. Whether your transaction needs are simple or complex, we have you covered.

- Transactional functionality that optimizes workforce performance - labor, inventory, service kits, field purchases, purchase requests, signatures, payments, support forms, photo uploads, and automated customer service ticket email routing.

A PAPERLESS WORKFORCE BECOMES AN OPTIMIZED AND PROFITABLE ENTERPRISE

The days of double entry, handwritten service tickets, disjointed calendars, and clipboard carrying technicians are over. Today's service businesses need to be more mobile than ever. They need to have paperless processes that build customer confidence and workforce efficiency! A business optimized by **SVCONTHEGO** will have the tools, information, and insight necessary to thrive in the competitive service industry.

Contact us at optimize@svconthego.com or 1-844-782-3723 to get started taking back control of your service business.